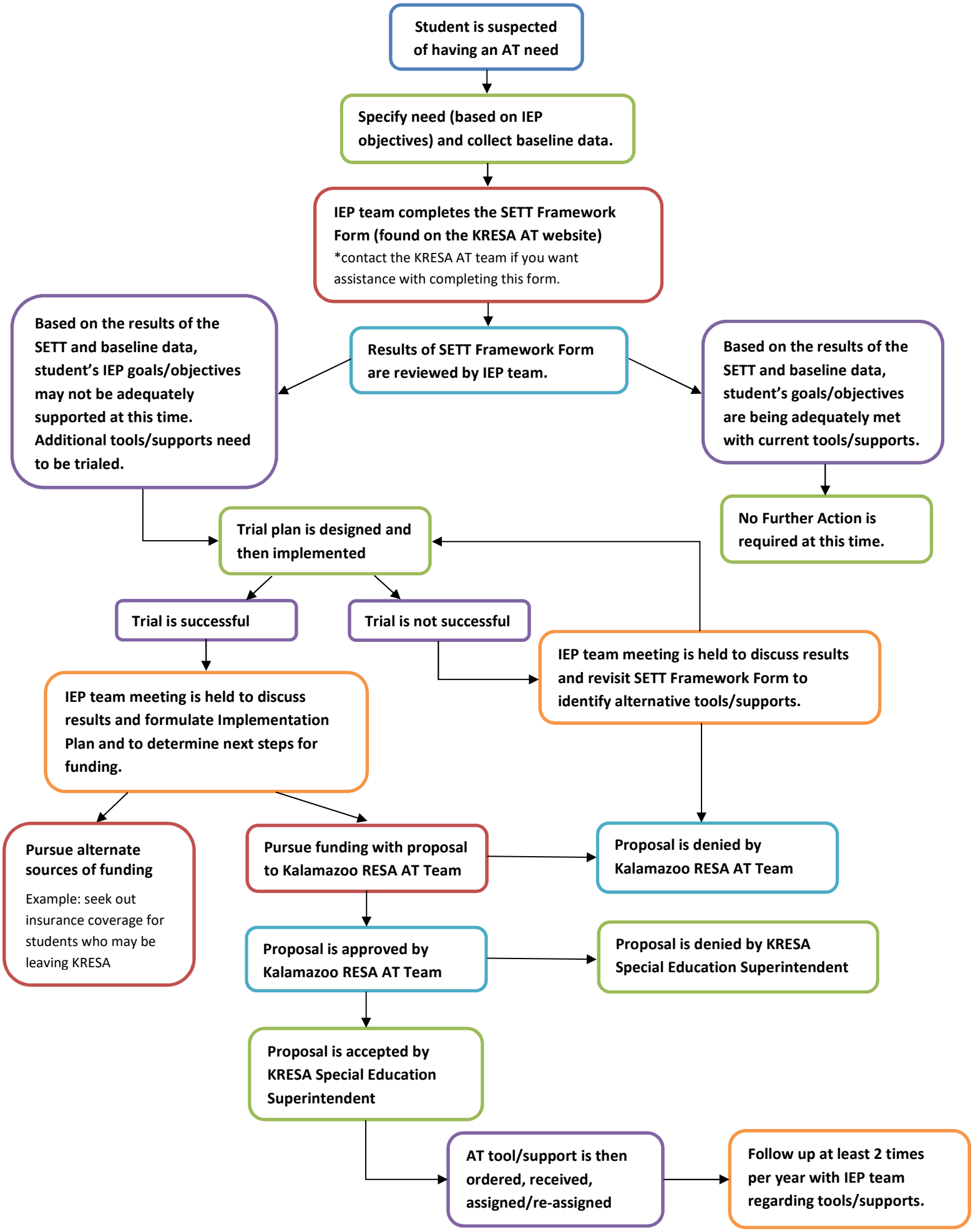Kalamazoo RESA Assistive Technology Proposal Process Flowchart